zeta™

Invacare scooters with Zeta™ Connectivity

zeta™
Connectivity Ready

INVACARE
Yes, you can.

Discover our first-ever
connected scooters

We have developed Zeta™, our very own innovative connectivity technology that will enable our latest Orion and Comet scooters to become connected scooters. By choosing the optional connectivity feature for their scooter your customers will feel more confident, independent and in total control of their scooter and all at the touch of a button.

Easy-to-use App

By simply downloading our new and easy-to-use InvaHome app, your customer will be able to manage their scooter and carry out a remote check of their scooter's battery status at any time. They will be able to share their location and request help from whenever and wherever they need. They will also have the ability to track every journey they take. Our Zeta™ technology is a forward-thinking step to a world of connectivity and will open up a world of endless possibilities.

Setup complete

Ingrid's Scooter
is ready to go

Your Invacare device was paired successfully.

Continue
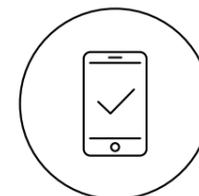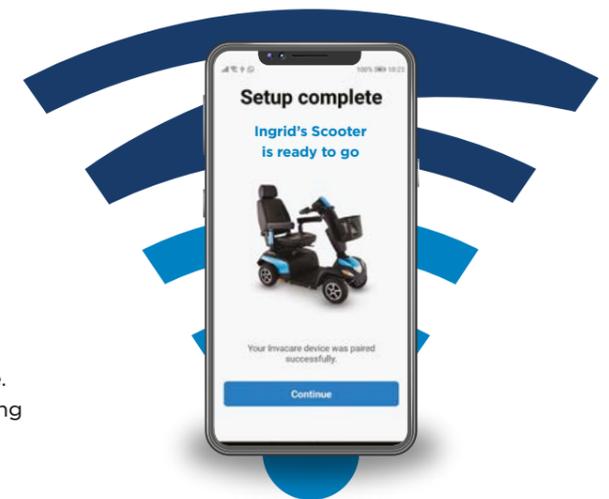
Simple

Control by our
easy-to-use mobile app

Safe

Share location and
request help at anytime
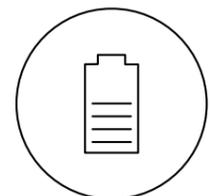
Smart

Check battery level and
trip details remotely

Retailer dashboard

## New retailer dashboard gives smart insights. Receive valuable information about your scooter fleet in real-time.

Zeta™ connectivity not only puts your customers in control but also links Invacare connected scooters to a retailer dashboard. This dashboard will give you access to see and monitor a number of highly useful and smart insights into your Invacare connected scooter fleet. Once you have linked your connected scooters with your retailer dashboard, you'll have an array of information at your fingertips.
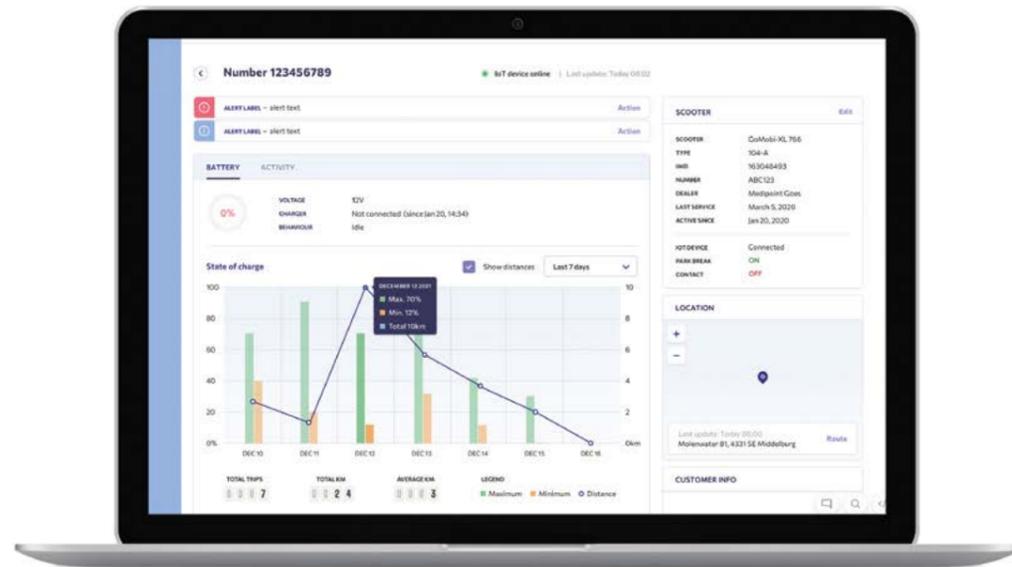

Even better customer service

Through your retailer dashboard, each scooter will give you real-time insights into your customer's driving and charging behaviour, allowing you to get closer to your customers to provide the best customer experience.
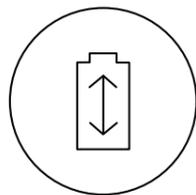
Equip your customers with the most suitable size battery pack

Improve customer charging and driving behaviour to prevent unnecessary battery drainage
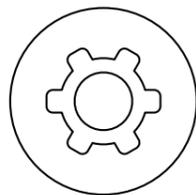
Provide timely maintenance and repairs with minimal call outs

Use information for warranty purposes

Equip your customer correctly

Depending on your customer's lifestyle and activities, some scooters will be used more than others. Whilst customers may be able to give you an initial indication on how much they will use their scooter, sometimes this behaviour changes over time. Smart insights via the dashboard will allow you to see how far your customers are travelling in a typical journey, so you can ensure they have the correct size battery for their needs.

Give advice on battery life

You may have found that your customers don't always charge their batteries correctly. This causes unnecessary battery drainage which reduces the battery life and means subsequently replacing the battery more frequently. Now with smart insights, you'll be able to better support your customers on correct battery charging with evidence-based advice.

Peace of mind with GPS locator

The retailer dashboard will allow you to access information about any scooter in your fleet including easily locating the scooter via GPS (with user permissions upon sign up) allowing you to find the fastest route to support your customer in the unfortunate event of a breakdown. GPS location can also assist in the rare cases of scooter theft. This service provides your customers with confidence and peace of mind.
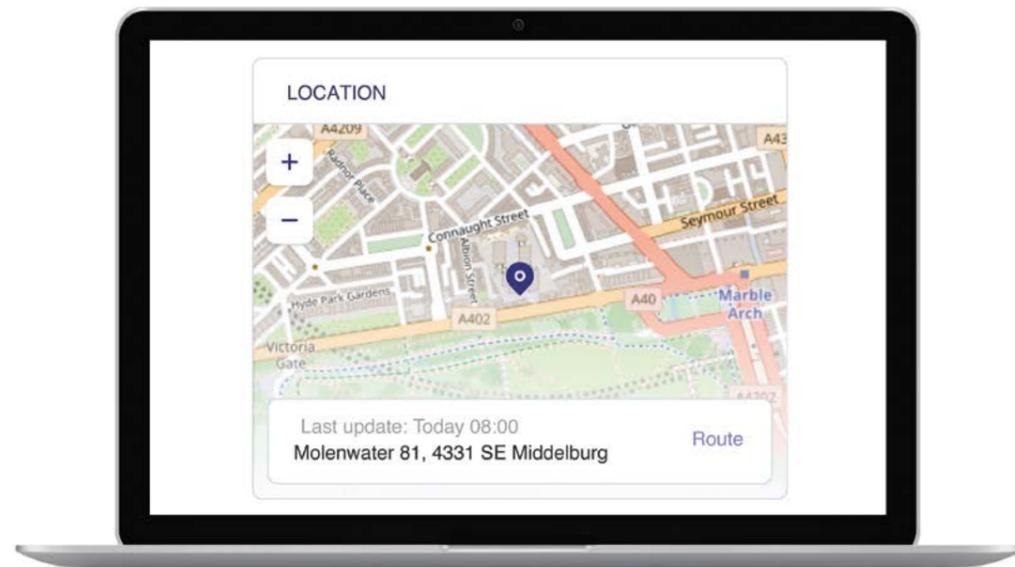
ERROR CODE 04, SUB CODE 00 – Park brake. Possible Cable Issue

Prevent unnecessary call outs

The dashboard allows you to monitor any scooter controller error codes displayed for your fleet. This feature will help identify any potential faults before even visiting the customer. By understanding the problem, you will be better informed of any problems. Often it's just a simple recharge of the battery that will rectify the issue. Identifying errors via the dashboard also provides the correct service first time with minimal call outs, saving both you and your customer inconvenience and unforeseen burdens.

Timely maintenance

Ensure annual maintenance is carried out with this handy indication. Preventing scooter down time, costly repairs and ensuring your customers are always ready to go.

Simple installation

Getting our scooters connected is simple. By installing a compact module, you can now offer a more comprehensive service to your customers with fast and accurate customer advice and servicing. A connected scooter gives an unrivalled and next-generation mobility scooter to your customers.

Efficient fleet management
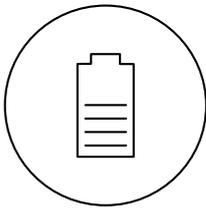
Battery capacity
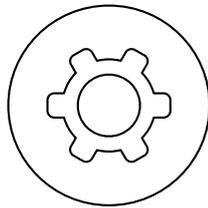
Scooter health
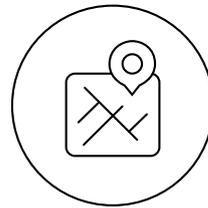
Location
(if activated and accepted by user)
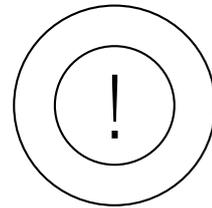
Send an alarm message in case of breakdown

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